

Scrutiny People Comments, 3rd March 2011

587 CONSULTATION STRATEGY

R. Abbott, Communication and Consultation Manager, presented this report. The purpose of the report was to review the Council's new Consultation Strategy and ensure that it was fit for purpose, prior to submission to the Executive in April 2011.

The Council's mission, as noted in the strategy of 2006, was to provide through partnership and consultation innovation, accessible and responsive services that ensured the district of Harborough was a healthy and happy place to live, work and visit.

Community engagement in Harborough district was driven by the Harborough District 2010 Vision and the core values and the priorities in the Council's business plan. The Council's core values underpin the services it provides and how it consults and communicates with the public and its partners.

The report outlined plans to implement improved use of I.T. facilities to help engage with the younger generation.

The Panel RECOMMENDED that:

- (i) Officers consider using previously-completed consultation exercises as case studies to help design future improvements.
- (ii) a Briefing Note be produced and sent to all Members to advise them of the changes to the consultation processes.