

Seeking your views



A consultation on the future delivery of your waste, recycling, street cleaning and grounds maintenance services

(Consultation closes on 15th August 2015)

How to have your say

You do not have to use this form to give us your feedback, you can fill in an on-line survey, email or write.

Visit: www.harborough.gov.uk/ECconsultation

Email: Wasteconsultation@harborough.gov.uk

Write to: Contracted Services, Harborough District Council, The Symington Building, Adam and Eve Street, Market Harborough, Leicestershire LE16 7AG – drop your survey at our main reception.
































Please post your completed consultation form to the address above.

If you have any further questions or comment on the consultation please use the comments section at the end of this survey. Your answers will be treated anonymously but if you would like us to send you feedback on the consultation results, please let us know your email address in your response. All information collected will be used for the purposes of this consultation and will not be shared with any third party.

Why is the Council running this consultation?

With the challenges facing public finances, we must reduce the cost for waste and recycling collections within the district and options for how this could be delivered are being researched at the moment by the Council. We aim to ensure a high-quality collection service for our residents, although if costs need to be reduced how the service is currently delivered will need to change.

We have a responsibility to collect your residual waste (black bin) and recycling (blue-lidded bin), although we do not have to collect garden waste (green bin). Collection of all your waste and recycling is currently collected alternatively, every two weeks as detailed below:

Residual waste (black bin)	Recycling (blue lidded bin)	Garden waste (green bin)												
	 <table border="1" data-bbox="512 730 1098 1072"> <tr> <td> newspapers & magazines</td> <td> cartons</td> <td> food tins & drink cans</td> <td> cardboard</td> </tr> <tr> <td> foil</td> <td> household plastic packaging</td> <td> mixed glass</td> <td> aerosols</td> </tr> <tr> <td colspan="4" style="text-align: right;"> newspapers & magazines</td> </tr> </table> 	 newspapers & magazines	 cartons	 food tins & drink cans	 cardboard	 foil	 household plastic packaging	 mixed glass	 aerosols	 newspapers & magazines				
 newspapers & magazines	 cartons	 food tins & drink cans	 cardboard											
 foil	 household plastic packaging	 mixed glass	 aerosols											
 newspapers & magazines														
Fortnightly	Fortnightly	Fortnightly												

As one of our most important services, Harborough District Council would like to know what you would like from your waste and recycling service in the future.

To help us understand this, please complete the questionnaire below to tell us your thoughts on these services where you live. It can also be completed on our website at www.harborough.gov.uk/ECconsultation

Thank you for your help

Timeline for consultation

Consultation ends	15 th August 2015
Consultation results published	Summer 2015

Part one – current service

Q1. Overall, how do you rate the current service?

	Very Good	Good	Not so good	Poor	Don't know
Recycling Collection (blue-lidded bin)					
Garden Waste Collection (green bin)					
Residual Waste Collection (black bin)					
Street Cleaning					
Grounds maintenance of open spaces					

Postcode

What is your postcode? _____

Part two – future service delivery

Waste and recycling collections

Given the challenges to public finances and the savings which need to be made, the Council is considering if we need to change how often each month we collect your waste and recyclables from your home.

Q2. What is your view on how often your waste and recycling should be collected? (Please tick one per line)

	Every other week	Every three weeks	Don't know
Recycling Collection (blue-lidded bin)			
Garden Waste Collection (green bin)			
Residual Waste Collection (black bin) with a weekly food waste collection			

Recycling collection

We provide a blue-lidded wheeled bin for your recycling and currently ask that you separate your paper into the insert contained within the main wheeled bin.

Q3. How often do you use the insert to separate your paper recycling from your main recycling ?

- All the time
 Sometimes
 Never

Food waste collection

Previously, we operated a food waste collection service. Food waste collection is now becoming more popular as it is easier for residents to use; there is no longer a need for special 'bags/inserts', and it has environmental benefits as it can be treated to generate methane that is burnt to generate electricity.

Q4. We may consider the feasibility of bringing back a household food waste collection service. How likely or unlikely would you and other members of your household be to use a food waste collection service if one was provided? (Please tick one)

Very likely

Not very likely

Fairly likely

Not at all

Garden waste

Given the challenges facing public finances and savings which need to be made, we are considering the feasibility of charging for the garden waste collection and also considering reducing this service to a fortnightly seasonal collection.

Q5. To what extent do you agree or disagree with the garden waste collection proposal set out above? (Please tick one)

Strongly agree

Tend to disagree

Tend to agree

Strongly disagree

Q6. Currently, how often do you use your garden waste collection service?

All year round (12 months)

Most of the year (10 months)

Occasionally (6 months)

Q7. If the garden waste collection became a chargeable seasonal service would you continue to use this service?

Yes

No

Q8. If the garden waste collection became a chargeable seasonal service, how much would you be prepared to pay to have your garden waste collected from your home? (please select one only)

£40 per year

£45 per year

£50 per year

Street Cleaning and Grounds Maintenance

We are responsible for the maintenance of open spaces which includes parks and play areas, although some play areas in villages are the responsibility of the Parish Council. We are also responsible for street cleaning across the district.

The cutting of grass verges is mainly the responsibility of Leicestershire County Council and not Harborough District Council.

Q8. Where you live, how satisfied are you with the following services:

	Very Good	Good	Not so good	Poor	Don't know
Hedge & tree maintenance					
Grass cutting in play areas					
Park maintenance					
Play area equipment maintenance					
Street cleaning					

Anything else?

Please use the space provided below for any further information you would like to share with us

Thank you for completing the questionnaire. We value your input.

If you would like us to feedback the results to you, please provide an email address we will send them to you. Alternatively visit harborough.gov.uk/ECconsultation for updates.

Your Email _____

Part three – equalities

The following information is collected to help us understand our customers better. It will not be shared with anyone or used for contacting you.

Equality monitoring

Prefer not to answer? Please select if you prefer not to answer this section

What is your gender?	Female	
	Male	
	Prefer not to say	
What is your age?	18-24	
	25-29	
	30-44	
	45-59	
	60+	
	Prefer not to say	
What is your ethnic group?	White: English/Welsh/Scottish/ Northern Irish	
	White: Other White	
	Asian/Asian British	
	Black/African/Caribbean/ Black British	
	Mixed/multiple ethnic group	
	Other ethnic group	
	Prefer not to say	
What is your sexual orientation?	Heterosexual/Straight	
	Gay/Lesbian/Bisexual	
	Other	
	Prefer not to say	
Are your day-to-day activities limited because of a health problem or disability which has lasted, or is expected to last, at least 12 months?	Yes, limited a lot	
	Yes, limited a little	
	No	
	Prefer not to say	

Thank you for completing the questionnaire. We value your input