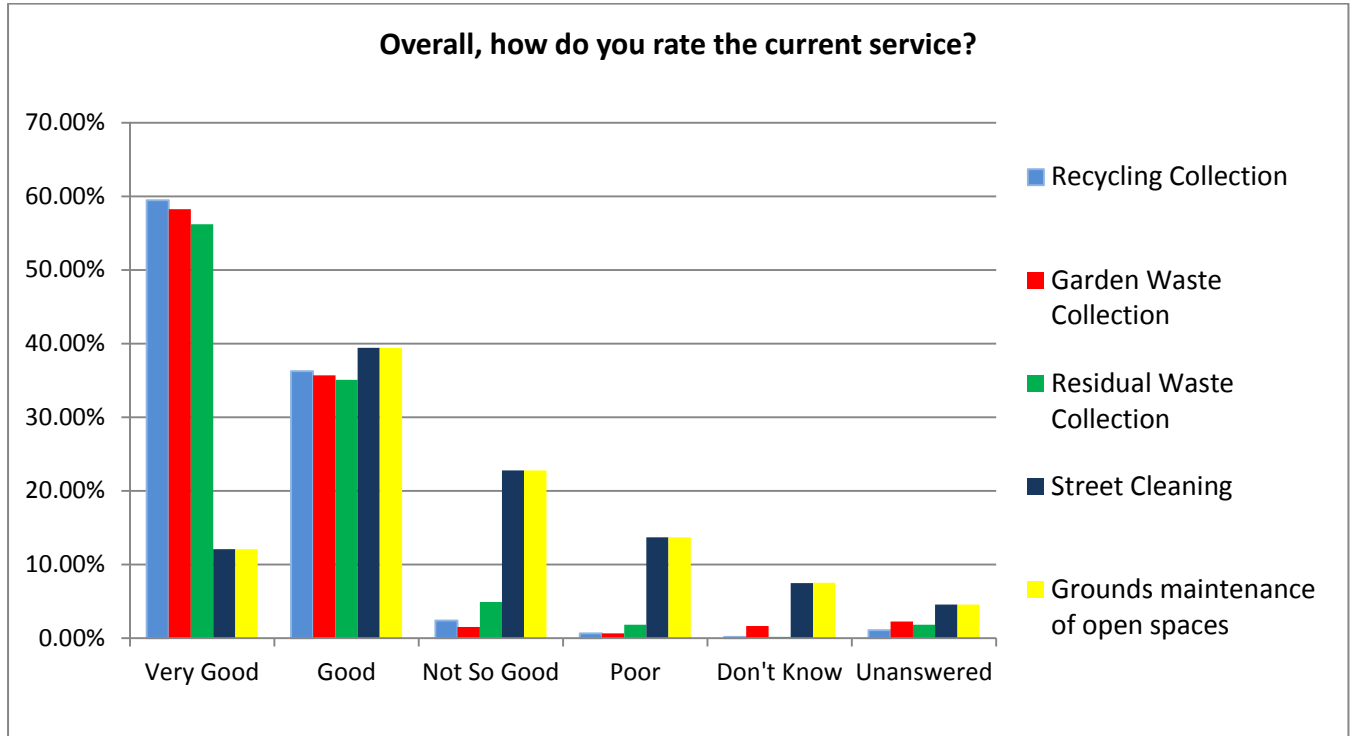
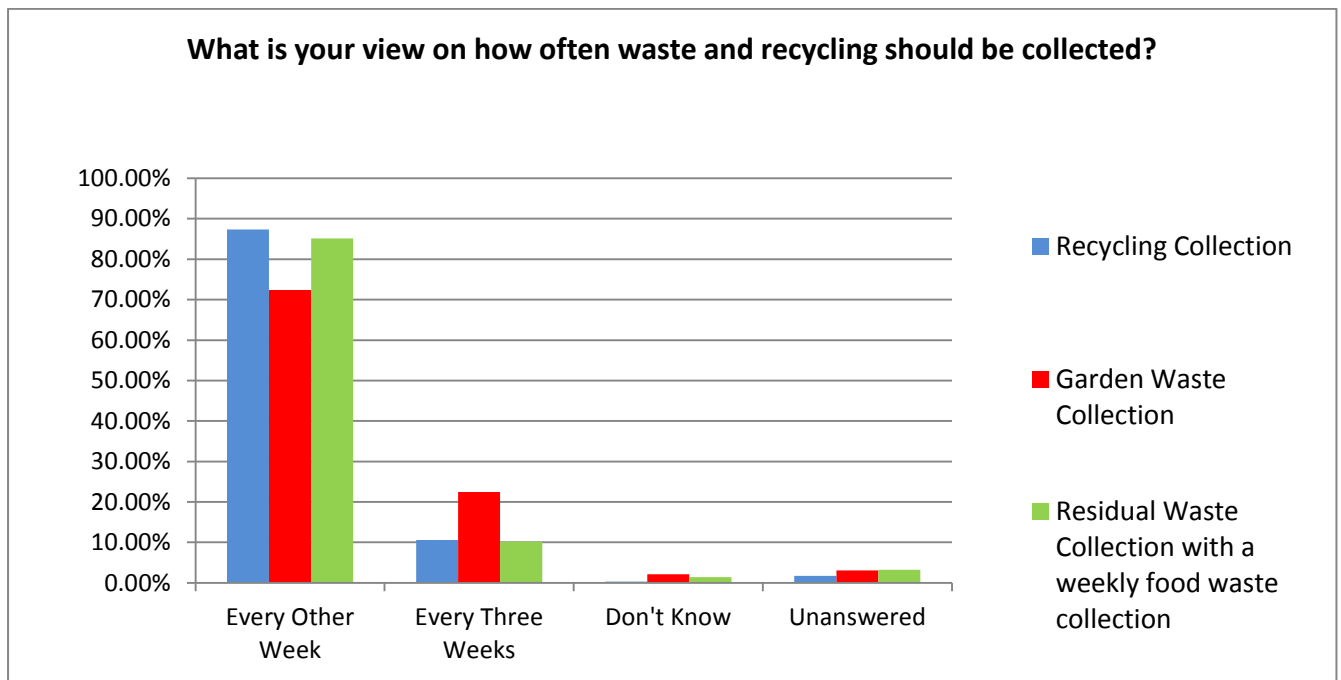


Environmental Services Contract Consultation responses

Respondents were first asked how they rated the current services and respondents said:

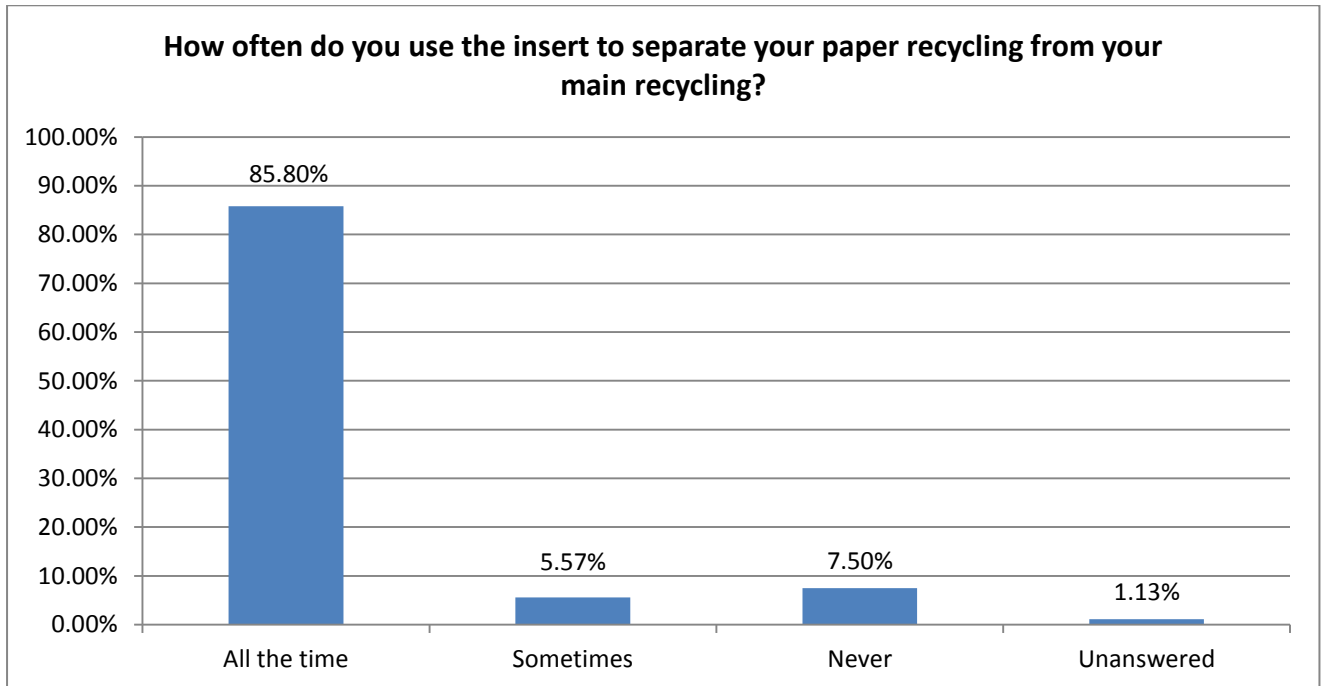


Given the challenges to make savings to the current contract, the survey explained that the Council was considering if it would be possible to change how often each month we collected waste and recyclables. When asked their views on how often waste and recycling should be collected, the respondents said:

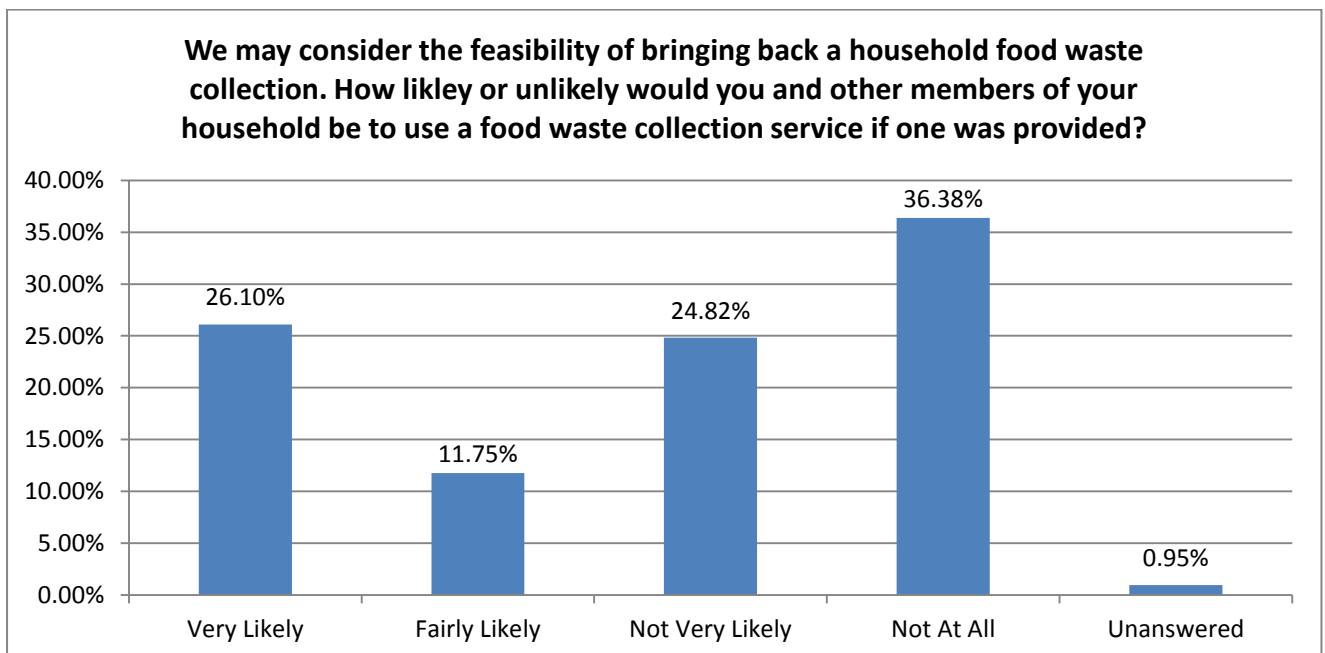


Majority of respondents, 85%, wanted their residual waste (black bin) collected every two weeks, along with their household recycling 87% and garden waste 72%. A number of respondents, 22%, said their garden waste could be collected every three weeks, along with their residual waste (black bin) 10%, and recycling 10%.

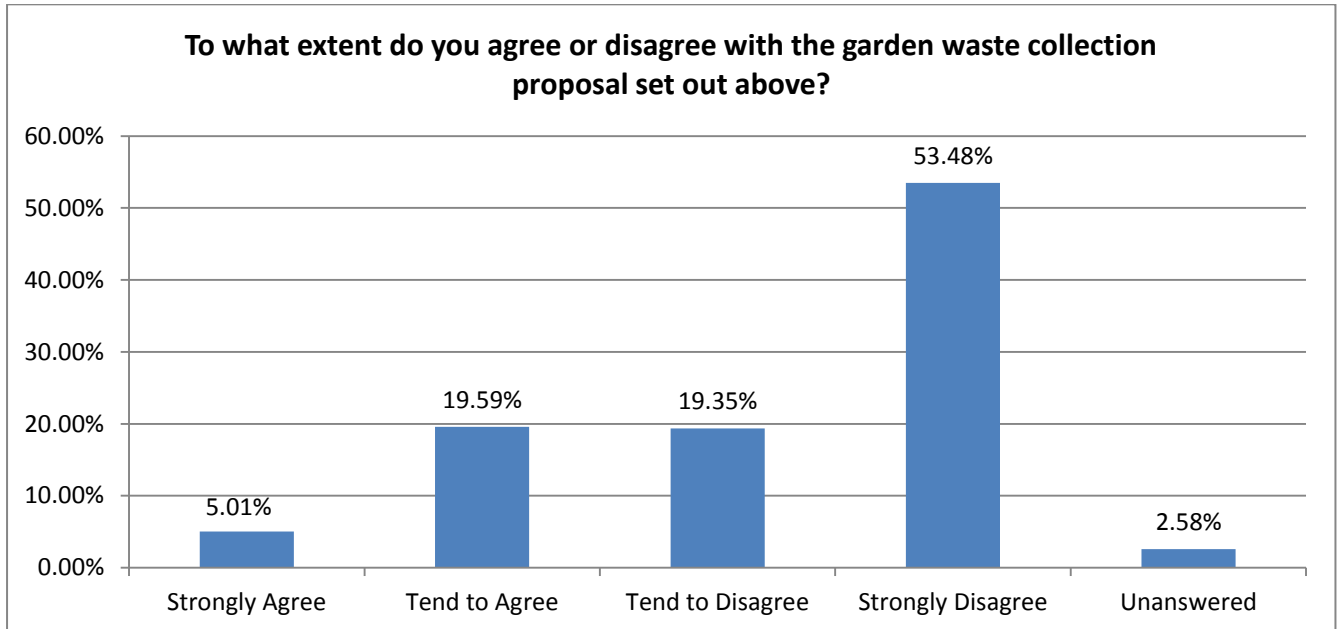
The household recycling bin (blue lidded) contains an insert for paper recycling, separating it from the main recycling. Respondents were asked how often they separated their paper into this container and they said:



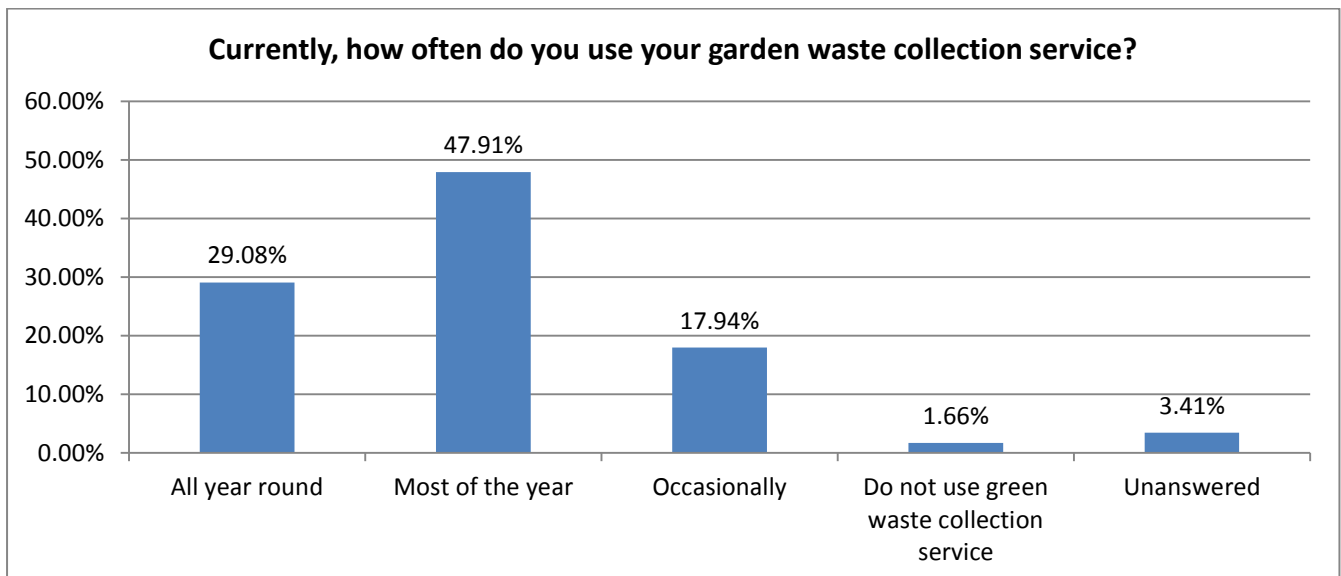
The survey then asked if respondents would consider using a household food waste collection service if one was introduced. Below are the responses:



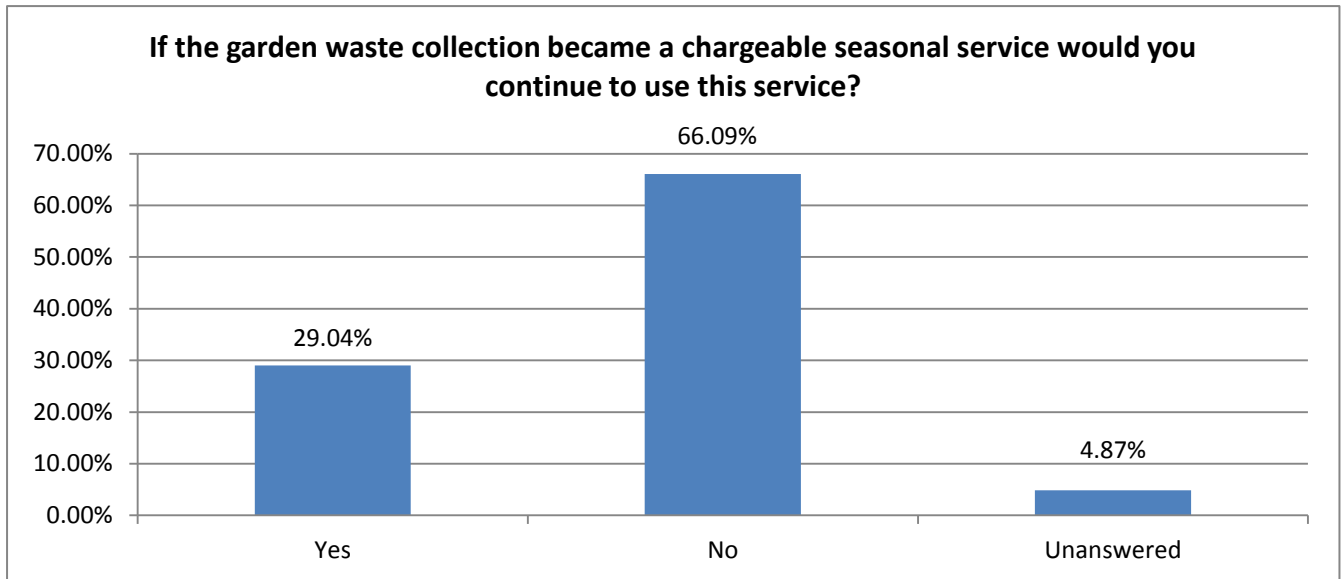
The survey explained that due to savings which needed to be made, the Council may consider charging for the garden waste collection and reducing this service to a fortnightly seasonal collection (it is currently a 12 month service). When asked to what extent did the respondent agree or disagree with this proposed changes to the garden waste collection, they said:



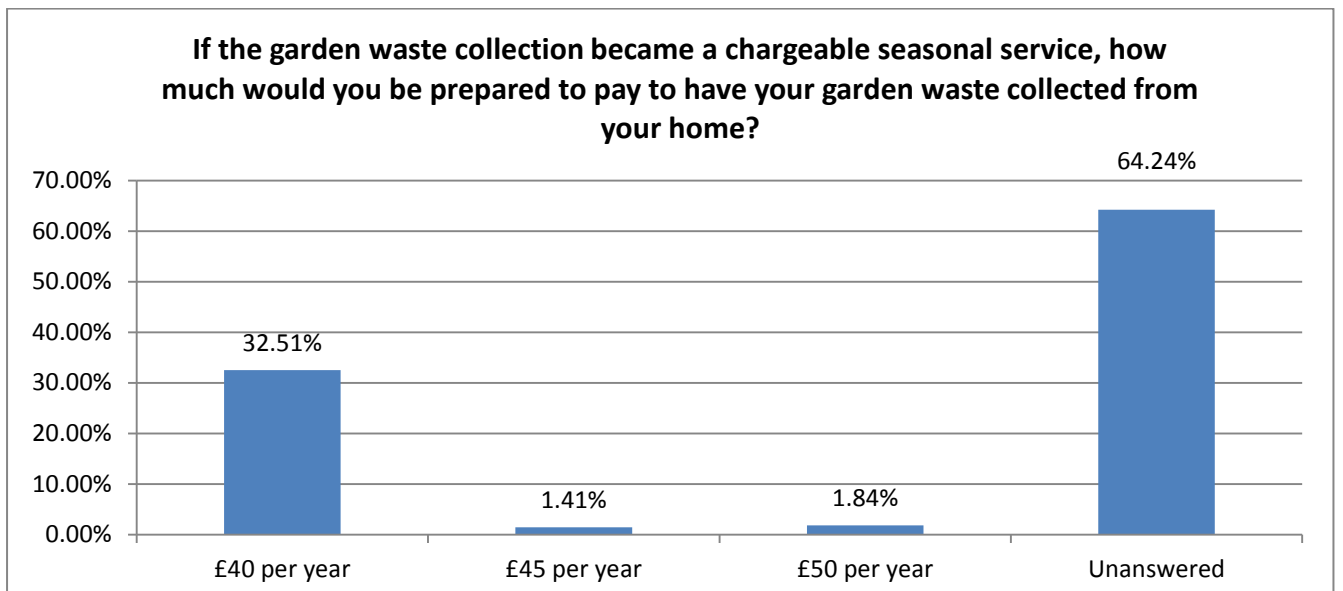
Respondents were then asked how often throughout the year did they currently used the garden waste collection service, they said:



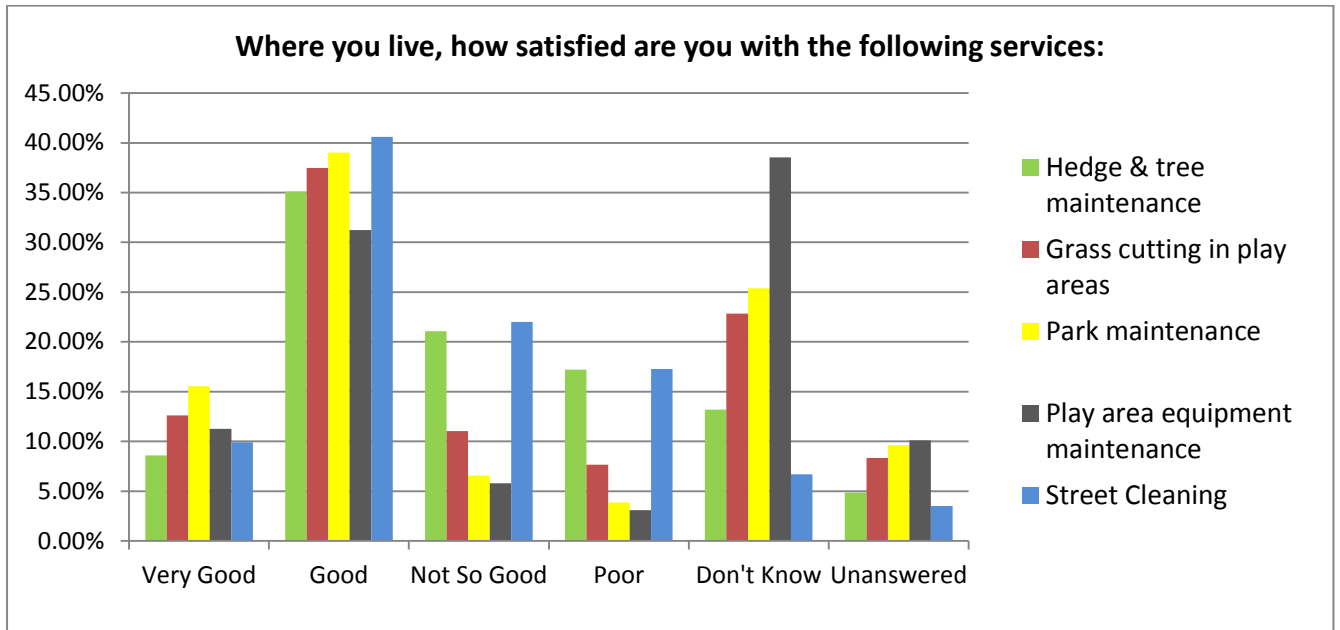
When asked, if the garden waste collection did become a chargeable seasonal service would respondent continue to use this service, 29% said yes and 66% said they would not.



Respondents were asked if the garden waste collection was to become a chargeable seasonal service, how much they would be prepared to pay. Three chargeable options were given and respondents said:



Lastly, respondents were asked to comment on how satisfied they were with the following ground maintenance services:



Respondents' profile

Just over 71.4% (5,733) responded to the equalities section of the survey. Some may have responded to all of the questions, some may have only answered one or two. Just over 28.6% did not respond to this section or ticked the box to say they did not want to respond.