

Complaints Received to date, Municipal Year 2024-2025

Appendix A

Date Received	District or Town/ Parish Council	Summary of Allegations	Action Taken following review by the Monitoring Officer and Independent Person	Outcome	Current Status
30/09/2024	District	Inappropriate behaviour	Monitoring Officer determined there had been no breach of the Code.	No Breach	Case Closed
30/09/2024	Town/Parish	Offensive communication received	Referred to an independent investigator.	Investigation commenced	In progress
09/09/2024	District	Confidential information inappropriately shared	Consulting with the Independent Person for Standards prior to Monitoring Officer decision on whether to investigate.	Awaiting reponse	In progress
31/07/2024	Town/Parish	Deliberately stalling a process, showing lack of respect and behaving in an intimidatory manner	Referred to an independent investigator.	Investigation commenced	In progress
21/07/2024	Town/Parish	Resident spoken to in a disrespectful manner	Monitoring Officer determined the breach to be minor, subject member acknowledged their language had not been of the highest standard. Monitoring Officer wrote to the subject member reminding them of the importance of using appropriate language at all times.	Minor breach - resolved informally without formal investigation	Case Closed
21/06/2024	Town/Parish	Resident spoken to in a disrespectful manner and confidential information inappropriately shared.	Monitoring Officer determined this was a minor breach. Subject member apologised and confirmed they would not repeat the behaviour. Complainant accepted the apology. Monitoring Officer wrote to the subject member reminding them of the importance of using appropriate language at all times and of the need to respect the confidentiality of information they receive.	Minor breach - resolved informally without formal investigation	Case Closed

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18/06/2024 Town/Parish

Failure to follow an agreed process

Complaint related to the operation of the Parish Council and is therefore not the responsibility of HDC. No Breach

Case Closed