Appendix C Adjustments to Key Activities as a Result of the Coronavirus Pandemic

4
1
the
/ity
~ `.
ny of
"
1
ļ
1
1
ļ
ļ
1
-
1
1
ı
ļ
1
ļ
ļ

Appendix C Adjustments to Key Activities as a Result of the Coronavirus Pandemic

Key Activity	Effect of Covid-19	Revisions
KA.05.04 Develop a Young Peoples' Strategy.	Work put on hold.	Defer start of work to the 2021/22 year.
KA.06.01 Enable and promote the Voluntary Sector to support vulnerable people.	Greater demand of a different type during the pandemic.	Reworded to include work done during the pandemic and work planned for after the pandemic.
KA.07.01 Liaise with parishes to understand local need and enable them to provide services in their locality.	Greater demand of a different type during the pandemic.	Reworded to include work done during the pandemic and work planned for after the pandemic.
KA.09.01 Implement the Smarter Services Programme in order to improve the customer experience, deliver efficiencies, and maximise use of online submissions portals.	Work put on hold.	Start later in the 2020/21 year with adjusted milestones.
KA.09.03 To conduct a Community Governance Review of Parishes	Work put on hold.	Start later in the 2020/21 year with adjusted milestones.
KA.09.04 Review the Customer Services Strategy	Work put on hold.	Start later in the 2020/21 year with adjusted milestones.
KA.09.05 Develop an Engagement Strategy	Work put on hold.	Start later in the 2020/21 year with adjusted milestones.