

**PERFORMANCE MANAGEMENT**  
**Statement to Scrutiny Commission by the Health and Community**  
**Portfolio Holder**  
2012/13

**Key Achievements**

- 261 volunteer enquiries through the Councils contract with Voluntary Action Leicestershire, for which 34% (88) went on to volunteer.
  - Volunteering Case Study: A young volunteer from a small village outside of Lutterworth visited the VAL Volunteer Advisor to talk about how volunteering could help her gain experience for a career in Health and Social Care. As a result of working with the Volunteer Manager from the Leicestershire Partnership NHS Trust, the advisor was able to talk to the volunteer about the Ward Helper role at Fielding Palmer Hospital. The volunteer has now completed her induction, volunteering on a weekly basis and is thoroughly enjoying it. This opportunity was ideal as she could help out after college to befriend the patients, support the nursing staff at meal times and make the patients' time in the hospital more pleasant.
  - So far this year 66 Voluntary Sector Groups have been given advice and support through the Councils contract with Voluntary Action Leicestershire, for four of which this support lasted over 5 hours.
  - Local voluntary groups supported include Houghton-on-the-Hill resident association, Market Harborough Woodland Trust, the Dementia Café, Billesdon Cricket Club, Alternative Choices, Self Unlimited.
  - First Harborough Forum held at Stanford Hall and attended by reps from the public, private and community sector. The Forum agreed four key priorities that all organisations in Harborough would work towards – Improving Broadband, Reducing Rural Isolation, Supporting Families and supporting the Welland Community Building Project.
- Successful Olympic Torch Relay throughout the District on Monday 2nd July. Guesstimate that 24,000 people lined the streets through Market Harborough, Lubenham, Foxton and Kibworth. This attracted extensive media coverage from EM Today, BBC Radio Leicester, HfM as well as Harborough Mail. The banners that lined the streets are being offered to Schools / Sports Clubs / Organisations as part of the legacy programme
  - The local plan for the delivery of Sport and Physical Activity within Harborough was approved from Leicestershire Together commissioning partnership. The total plan amounts to £216, 181 of which £68,567 came from commissioning pot, and the remaining coming from partnership funding and in kind support. A key focus of the programme is to deliver sports and physical activity to under-represented groups. The plan is to deliver 19,000 opportunities to participate across all life stages. The six month review is on track and there have been 10782 attendances in activities April to September. Case studies for each life stage have been obtained to record the impact of the activity on the individual
  - The Harborough Health & Well-being partnership has been established with the first meeting proper taking place on 13th September. The key local priorities of partnership have been agreed as;-
    - § Mental Health and Emotional Wellbeing

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- § Housing and accommodation needs
- § Staying Healthy

Each of the priorities will have a sub-group to agree joint project to ensure maximum output and outcomes for people. Actioned focussed groups that will feed progress back into the partnership meetings

- Various events and activities organised or supported throughout district
  - § 'Playing out' sessions in Welland Park – organised in conjunction with the Children Centre and Early years physical literacy project worker 93 children and 44 adults
  - § Rock on the Rec at Symingtons Recreation Ground – organised by Enable Youth Voice and supported by HDC (Cultural Services and Community Safety) approximately 2000 attended
  - § Street Games Summer Camps – funded through PAYP – Lutterworth = 75 attendances and Market Harborough = 61 attendances for week long activity
  - § Family Fun Days – funded through Seven Locks Housing - attendances 300 Lutterworth and Kibworth 90
  - § Play day (part of the sand pit events) 100 attend activities in the memorial gardens
  - § International Sports Day – Organised by Market Harborough Lions and supported by HDC, 200 school children participated in the games, with an additional 500 taking part in the ancillary activities as part of the day
- A number of youth citizen's panels have taken place in schools throughout the district. The purpose of these are to engage with young people and to hear (and capture) their views on a number of issues relating to the Council. At Robert Smyth Academy this was regarding the Community Building in Welland Park (attended by 24 Students), and at Thomas Estley Community College, it was regarding the new and proposed waste & recycling service (attended by 32 Students)
- Work continues to actively recruit Youth Voice Champions. A Youth Voice Champion is a young person who makes sure other young people in their community or school are listened to by those making decisions that affect their life. They will speak out about things that need changing, that they or other young people have noticed, or make sure other young people know about things that are happening that will affect them or their families. So far the following numbers have been recruited;-
  - § Kibworth High School – 7
  - § Thomas Estley Community College – 4
  - § Robert Smyth Community College – 2
  - § Welland Park Community College – 1 (although a session has not taken place in the school as yet)

An Officer Transition group has been established to oversee the change of current museum management arrangement into a community led facility when the integrated museum / library service opens in Jan 2014.

- A second speak out competition attracted 26 entrants using a whole range of media, including video's, raps and poetry. The purpose of the competition is to allow young people the opportunity to express what is important to them in a creative way.

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- Supporting a number of Sports Organisations to receive external funding, particularly capital projects and through the Sport England inspired facilities fund. These include;- Houghton on the Hill tennis club for a new pavilion (50K secured), Market Harborough RFC (£50K), Lutterworth RFC (£50K), Houghton on the Hill Cricket Club.
- Reporting on the Children's Centre programme 2011/12 full year statistics;-
  - § Across all of the reach area's 945 families were supported, and 904 Children supported (20% of Children in each reach area supported. The average age of children supported is 4 years old
- Children's Centre Projects;-
  - § Childrens Centre CAB – 60 Cases opened. Total amount of debt dealt with £418,483, total amount of debt saved for clients £258,029, total amount of previously claimed / unobtained benefit £47,256
  - § Communication project – supporting early years development of communication skills. A total of 245 0 to 2's have been supported by the project.
  - § Mums in Mind (MiMS) – a post natal illness project offering dedicated support for families with post natal illness – 74 families worked with.
  - § Domestic Abuse Family Support (DAFS) – providing emotional and practical support to women affected by DA, supporting family to re-build positive and healthy relationships, and providing support to children to deal with the impact of their experience.. The project has supported 33 families and 67 children in Market Harborough
  - § Learning in Children's Centres – a project concerned with improving family learning provision – the project has engaged with 106 learners across all of the reach areas
  - § Early years physical literacy project - targeting children whose physical literacy is being adversely affected by lifestyle factors – a total of 26 children worked with as part of this project. The DVD previously commissioned is given out at the primary visit of all new births by health visitors.

**Key Challenges**

- A key challenge is developing a local implementation plan for the Supporting Families programme. We are working with the County Council to develop the most appropriate local delivery model.
- Ensuring that the Health & Wellbeing partnership achieves real and tangible health benefits for the identified priority groups and individuals. Ensuring resources are allocated in the right place to make the biggest impact

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- From November work will commence again on developing a sport and physical activity commissioning plan. The challenge for Harborough is that it is not perceived that the district has any real issues and therefore the targeted funding does not necessarily flow. Additionally the funding formula favours urban opposed to rural locations as it is based upon Super output area's and does not recognise dispersal.
- The ability to engage with young people and obtain their views is limited by the capacity of the Children's rights co-ordinator. In real terms, there is the equivalent of 1 day per week dedicated to doing this type of work. Maintaining regular and ongoing contact with the youth champions is crucial to reinforce their role within their peer and wider young persons network

**Key Areas of Work in Progress**

- Review of the grants to the Voluntary and Community Sector for April 2013
- Ongoing work of the Museum transition board
- Establishment of the Harborough Tourism partnership and agreement of tourism strategy and action plan. Working with Leicestershire Promotions, and local commercial / statutory and voluntary partners.
- Working with Arts Fresco to support next years Arts Fresco event in Market Harborough
- Extending the number of youth voice champions from new areas i.e Lutterwrth
- Embedding the priorities of the Health & Well being partnership into the work programmes of partner agencies
- Section 106 – Grants Panel meeting 18<sup>th</sup> October for final decision at Exec on 12<sup>th</sup> November  
Review of Section 106 grant application process to be undertaken

**Key Performance Indicators**

TP LPI 161 – Visits to Harborough Museum 2012/13 = 10108, compared to 10,554 2011/12