

**Performance Management Framework
and Performance Indicators**

The Performance Management Framework will be evidenced by the following performance indicators;

- Improvement Works completed on time and within budget
- % of Units let on re-opening
- % of Units let after 1 year of operation
- Actual Income v Potential Maximum Income after 1 month
- Actual Income v Potential Maximum Income after 6 month
- Actual Income v Potential Maximum Income after 12 months
- Increased Footfall
- Satisfaction Survey of Shoppers after 12 months
- Satisfaction Survey of Traders after 12 months