

Appendix E- Roadshow Consultation

'Roadshow' Event at Waitrose supermarket – 19th February '19

Summary notes of conversations with members of the public (including representation from Lutterworth Town Council, Lutterworth Library, Greyhound Hotel and Retail Forum)

Summary notes arranged into topics and themes

Gaps in provision

Shops geared for Families and children's clothes and toys

Gift store for browsing

Café for families ... with craft facilities etc.

What is the point in revamping the town centre when we haveno banks...and more shops closing due to high rates in rent?

More things to do on a Sunday; eating, leisure

Like to see a local bookshop, shoe shop, dress shop, artisan shops, pop-up shops, bakery

More publicity about community events, variety of markets (themes e.g. farmers markets, French markets etc), car shows, vintage shows

More leisure activities in walking distance such as eating, venues to visit

Specialist events, cinema, art, music, artisan market, using market place / town hall as focal point

Better market in the market place, variety of stalls (once a month), special events

More local services; somewhere for the community to meet and socialise or access services.

Previously a thriving market, Gentleman used to set up stalls in Bank Street about 15 years ago, but retired, Thursday...market. Slippers, food, now only two stalls

No meeting room in town apart from Wycliffe Hall

Need nice restaurant?

National brand needed. Wilkinson & Weatherspoons...would bring footfall. National brand needed.

High Street - Shops closing. Would like shoe shop, clothes shop, specialist shops as Market Harborough

Better class of shops

Transient shops. Independent shops...too ££.

Facilities have not kept up with population

Library

Currently lots of events etc.

Existing local events at the library are popular

But due to financial cuts, reduction in staffing .. loan of books to become automated

Wayfinding

Better signage for shops and facilities, points of interest in the centre and round the town, make more of what we have

History

Celebrate history

Make more of the history of Lutterworth, blue plaques or history trails, Frank Whittle, John Wycliffe, George Spencer, give Lutterworth a USP

Existing Lutterworth Museum on Gilmorton Road
Potential New premises...behind Shambles
visits by Groups from Whittle association
Volunteers manage museum

Community

More welcoming atmosphere, public areas for people to have community events, foster a safer atmosphere, more friendly streets for pedestrians and fewer cars - safer streets.

Make sure all newly revamped places are crime free

Existing Good friendly atmosphere.

Existing Friendly people

Parking

Not enough parking available.

Traffic volume & not enough parking for free e.g. 1st hour free

Car park charge - £1.50 compared with Rugby (Elliott Field) which has free parking

Coach parking (one space)

Transport and Movement

Want good transport connections to the town centre...

Better PT links - more options; more regular services

Too much pollution.

Town centre traffic - weight limit. Bypass to Market Street and High Street. Or alternative route.

Bypass to reduce traffic.

Alternative ways of getting around to car. Make better for cycling and mobility scooters

More direct bus routes

High Street and Market Street divide the town in two

Cycle facilities...need to be secure & overlooked

Needs to be by pass

Poor Air quality...due to motorway network. Vehicle dominated

More pedestrian friendly..lack of crossings. One way system....fast traffic. Heavy traffic

Deliveries anytime between 9-5pm.... Can't rear access ...

Lack of transport links, Long journey to Leicester

Church Street...conflict delivery vehicles. Congestion on High Street

Congested traffic. Lutterworth provides Short cut to Leicester

Building Use

Sherrier School building - could it be used as a cafe or gallery?

Reconsider the use of the main buildings, consider multifunctional buildings e.g. library with coffee shop, with space for family events, talks etc.

Opportunity to use vacant First floors; eg. living

Shopfront grant???

Cobblers on corner of Church Street needs external repairs

Public Realm

Make a public space out of George Street car park.

Green spaces and seating areas....more of these.

Could some areas be pedestrianised? Say Church Street. Cafe seating; covered roof.

Make more of a focal point outside the Shambles / Bell Street, seating areas, more of a centre.

Some good existing pedestrian spaces but these are hidden.

Public squares / focal point.

Public realm...families and wheelchairs on narrow footways. Lack of width...of footways. Wider footway...on High Street.

Costa...existing covered area bike parking.

Church Street...against pedestrianisation. Would sterilize.

Memorial Gardens is only 'green space'.

Church Street – pedestrian.

Masterplan

Holistic approach to masterplan.

Why health centre not included in study area ?

Existing Local Services, Clubs and Events

Church Street...good electrical store. Local service.

Carnival in summer held in August at Leisure centre.

University of the 3rd Age (U3As) is active.

From early Saturday PM quiet.

#Lutterworth Lights...lots of organisation required. Prepare throughout year. End February start preparing for Lutterworth lights in November.

Station Road/ Bell Street units functional, reasonable size. Serviced from rear.

Bike shop & evening Spinning classes above premises.

Cycle clubs in area.

Good - bars and independent. Gastro pubs outside Lutterworth.

Day to day needs...shop provision is good.

Good networks...for older people. Lots of Interest groups, eg. Book club & computer club

Post Office (PO)

PO previously opposite Denby Arms. Existing PO poor service.

Twin Town

Twin town Chambourcynear Poissy, west of Paris.
Opportunity for French market

Local Publications

Lutterworth Shopper...advertise...loyal following.

Next Consultation

Next date for consultation: not Saturday Bank Holiday & not school holidays.

Saturday constant flow of consultees

Venue - Wycliffe Hall, more space.

Anecdotal comments

Spoke to retired couple....walk into town to complete shopping ...0.5 mile one-way journey

Second Roadshow Comments (11.05.19)

Transport, Highways & Parking

- More direct bus routes
- Better public transport links i.e. more options, more regular services, connection to train station in Rugby.
- Town centre traffic only Market St & High St bypass? Or alternative route? Weight limit?
- Alternative ways of getting around to car. Better for cycling and mobility scooters.
- Work in partnership with Lutterworth East plans to reduce impact of traffic.
- Exit from Bell St. to Church St. Crossing is impossible. Needs yellow hatchings.
- Don't mix pedestrians & cyclists on same routes. 9am – 6pm to remove HGV's and force them to go via Magna.
- Difficult junction. Bell St./Market St./Church St.
- Close Bell St. to vehicles to make larger pedestrian friendly market space & avoid traffic turning conflicts at Church St. & Bell St. entrance. Station Rd access to High St. via calmed pedestrian area at Town Hall.
- Restriction on High St. could send HGV's onto alternative routes.
- Support with Signs
- Return to free parking for 2 Hours.
- HGV's banned from Church St. (one way)
- Street parking on Cuthlaxton Road? is becoming a real problem. It is a residential area.
- Could there be a space for coach parking?
- More options for parking e.g. people coming to use the shops and people who work in the town.
- Free hours parking; more time in town, free up pavement taken up by cars, make nice route into the centre (pedestrian routes will be more free and pleasant), Church St. car park is underutilised without any free parking spaces it is often empty!
- Pollution monitor in town centre for a year to catch all seasons to monitor and calm traffic.
- Lack of respect for 30mph zone through town centre.
- If Listed buildings are sacred and cannot be changed then so should the streets be listed and increased or change of traffic be prohibited.
- Lack of long stay car parking options.

Recommendations

- Make more of the history of Lutterworth, blue plaques or history trails – Frank Whittle, John Wycliffe.
- Good existing pedestrian access spaces but these are hidden – businesses, green spaces.

- More welcoming atmosphere, public areas for people to have community events, foster a safer atmosphere, more friendly streets for pedestrians and fewer cars, safer streets.
- More publicity about community events, variety of markets, car shows, vintage shows.
- Clear the former Co-op site and re-plan the area along the line of the lanes in Leicester & smaller units to enable local business use e.g. cafes/shops/market.
- Church St; remove on-street parking, 1-2Hr free parking in main car parks, pedestrian focused surfaces on Church St to slow drivers down.
- Long term pedestrianisation of church St.
- Some shops in the town centre don't have disabled access.
- We need a more accessible town centre.
- Cycle routes between the two Lutterworths (Lutterworth East?).
- Would like to see a national retailer.
- More things to do on a Sunday. Eating/leisure/transport.
- More local services. Somewhere for the community to meet and socialise or access services.
- Better market in the market place, variety of stalls. Special events?
- Better signage for shops, facilities, points of interest in the centre & round the town. Make more of what we have.
- Make more of a focal point outside the shambles/ Bell St. Seating areas/more of a centre.
- Reconsider the use of the main buildings, consider multifunctional buildings e.g. Library with coffee shop, with space for family events and talks etc.
- Like to see a local bookshop, shoe shop, dress shop, artisan shops, pop-up shops, bakery.
- More leisure activities.
- Could there be a place for Café's away from vehicles and car parks?

Specific Comments

- More community area at Lutterworth Lanes; to include: courtyard areas facing out small businesses, antiques & homeware; speciality shops; market to offer more options; several further offers to make it worth walking into town; plaque at the market to raise awareness of the Charter
- The Old Sherrier School open up outside of George Street to highlight older buildings in the town & link the older buildings with new museum location to create a history trail of the old building
- Sherrier school building (George St. car park.) could it be used as a café or gallery?
- Make a public space out of George St. car park.
- Public squares / focal points
- The floral displays as part of Blooming Lutterworth in key areas of the town and to add to this at the White Horse create a connection with other areas of the town centre.
- Welcome to Lutterworth pack. (Women's Institute, pubs, Rday, cafes, Clubs, University of the third Age (U3A) church, map.)

- Benches at the cricket grounds and refurbishments of existing benches for more people to sit down and appreciate current open or community spaces.
- Trim trail and outdoor gym
- A green walking route: Coventry Road – St Mary's Road – St Mary's churchyard – Bank Street
- Station Rd car park & the Shambles courtyard. Open up into communal space. (seating area around curved space with steps, water feature, market & car parking; events Evening open air cinema, summer plays)
- More community area at Lutterworth Lanes. (smaller shops)
- Courtyard areas focusing on small businesses.
- Pedestrian only areas
- Better parking provision
- Bypass to reduce traffic
- Existing local events at the library are popular.
- Minibuses with parking at station rd.
- Lovely market town.
- Can we have bus parking at the bottom of station road?
- Encourage more independent businesses.
- Would like to see better quality shop fronts
- Would like a pollution monitoring station
- Pedestrian areas & cafes on the street
- Would like to see more youth club facilities
- Would like to see a police presence
- Would like to see a more pedestrian friendly town centre.
- More planting
- We need to ensure we preserve the heritage of the town
- What about the museum?
- Market protected by royal charter
- More friendly routes for cyclists
- Greenspaces and seating areas.
- Good friendly atmosphere
- Celebrate the history of Lutterworth

Criticism

- Reduce HGV's
- Too much pollution
- High St. and market divide the town into two.
- Not enough parking available.
- Concern about Aldi development
- Gilmorton Road – Tendency for speeding
- Magna Park start & end of shifts affects vehicle movements on local road network
- What point is there in revamping the town centre when we have almost no banks left and more shops closing due to high rates and rent.

Second Roadshow Feedback

- There is no point in any redevelopment unless the atrocious traffic situation is rectified. We need a bypass otherwise you are throwing good money after bad.